Terms & Conditions

11:11

Last updated: 20 October 2026

1. General Information

These Terms & Conditions govern the use of the website www.1111moments.com, operated by:

11:11 Moments
Joel Mellenthin
Angelika-Machinek-Str. 20
60486 Frankfurt am Main
Germany

Email: hello@1111moments.com

By accessing and using this website, visitors agree to comply with the applicable website usage conditions outlined below.

These Terms & Conditions do not automatically constitute a contract for event planning services or event attendance.

2. About 11:11 Moments

11:11 Moments is an independent creative event agency specialising in the development, planning and production of distinctive event concepts and experiences.

Our activities are divided into two main areas:

11:11 Studio – Creative event development, planning, production and collaborations with brands, businesses and venues.

11:11 Experiences – Independently developed event concepts, social experiences and original event formats.

The presentation of services and concepts on this website is for general information and does not constitute a binding contractual offer.

3. Website Use

Visitors may use this website for lawful purposes, including learning about our services and contacting us regarding potential projects or collaborations.

Visitors must not intentionally interfere with the security, availability or technical operation of the website.

Unauthorised commercial reproduction or distribution of protected website content is prohibited, except where permitted by applicable law.

4. Inquiries and Project Requests

Submitting an inquiry through our website, by email or through another communication channel does not create a binding agreement.

Project inquiries are assessed individually based on the requested scope, availability, requirements and feasibility.

Any binding agreement regarding services, deliverables, pricing or timelines must be established separately between the relevant parties.

5. Services and Collaborations

11:11 Moments provides creative and organisational services relating to events, experiences and collaborations.

The specific scope of work, responsibilities, deliverables, fees and project timelines are determined in an individual agreement.

Additional requirements, changes or services outside an agreed project scope may require separate arrangements.

No particular event outcome, commercial performance, attendance level or business result is guaranteed unless expressly agreed in writing.

6. Pricing and Payments

Prices for individual projects and services are provided through separate quotations or agreements.

Payment terms, due dates, deposits and any applicable cancellation arrangements are determined in the relevant contractual agreement.

Unless expressly stated otherwise, information presented on this website does not constitute a binding price quotation.

Applicable statutory tax requirements will be observed.

7. Events and Ticketing

11:11 Moments may organise and promote independently developed events and experiences.

Where tickets are offered for sale, separate event-specific booking or ticketing conditions may apply.

These conditions will provide relevant information regarding admission, pricing, cancellation, refunds and other applicable event requirements.

Purchasing tickets through a third-party ticketing platform may also be subject to the platform's own terms and conditions.

Any applicable contractual terms will be made available during the relevant booking process.

8. Intellectual Property

Unless otherwise indicated, original text, branding, event concepts, visual designs and other protected materials published on this website belong to 11:11 Moments or their respective rights holders.

These materials are protected by applicable intellectual property laws.

Unauthorised reproduction, commercial distribution or modification of protected content is not permitted unless authorised by the relevant rights holder or permitted by law.

All third-party trademarks, photographs and creative works remain the property of their respective owners.

9. External Websites and Services

Our website may include links to external websites, social media platforms or third-party services.

These external services operate independently and may be subject to their own legal terms and privacy policies.

11:11 Moments does not control the content, availability or data processing practices of independent third-party websites.

10. Website Availability and Information

We aim to keep the information published on this website accurate and up to date.

However, website content, presented concepts and service descriptions may change over time.

We do not guarantee uninterrupted or error-free availability of the website.

Nothing in these Terms & Conditions excludes liability where such exclusion is prohibited by applicable law.

11. Liability

11:11 Moments is liable in accordance with applicable statutory provisions.

Nothing in these Terms & Conditions limits or excludes liability for intent, gross negligence, injury to life, body or health, or other liability that cannot lawfully be excluded.

Any additional contractual liability arrangements relating to specific services are governed by the relevant individual agreement, subject to applicable law.

12. Data Protection

Personal data is processed in accordance with applicable data protection legislation.

Information regarding the collection, use and protection of personal data is provided in our separate Privacy Policy, available on this website.

13. Applicable Law

These Terms & Conditions are governed by the laws of the Federal Republic of Germany.

Mandatory consumer protection provisions applicable to consumers remain unaffected.

Any jurisdiction agreement must comply with applicable statutory requirements.

14. Amendments

We may update these website Terms & Conditions where necessary to reflect changes in our website, services or applicable legal requirements.

The current version will be published on this website.

Changes to these website terms do not automatically amend existing individual contracts.

15. Contact

For questions relating to these Terms & Conditions, please contact:

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